



LMFORUMS

INSURANCE LEADERS OF TOMORROW 2020

*WHAT WE
LEARNED*



INSURANCE LEADERS OF TOMORROW 2020





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KEY LEARNING POINTS AND STATEMENTS FROM OUR SPEAKERS AT THE 2020 CONFERENCE

- 1 Leaders of tomorrow will need a dual management skillset; both virtual and real time - These new skills will need to be learned and development will need to be far more structured*
- 2 Our workforce will continue to become more diverse in the years ahead, bringing increased value to our clients and growth opportunities for our businesses and workforce*
- 3 It's important to open ourselves to new ways of thinking, learning and understanding different cultures, as well "treat others as THEY wish to be treated" not necessarily as WE want to be treated ourselves"*
- 4 The Manager of the future will need to be "data savvy" – it will be at the heart of nearly everything we do – so an understanding of managing data, interpreting it and then acting on it will become a key activity of the future*
- 5 Learning & development is changing and will become more digital – with people being able to learn when they want and how they want. Whilst companies will always be there to help, support and encourage learning, young professionals will need to push themselves too and explore new areas – be that technical/soft or digital skills*
- 6 Don't restrict yourself, when it comes to your career development – be prepared to move between classes of business and embrace change, as it's the only constant in life*

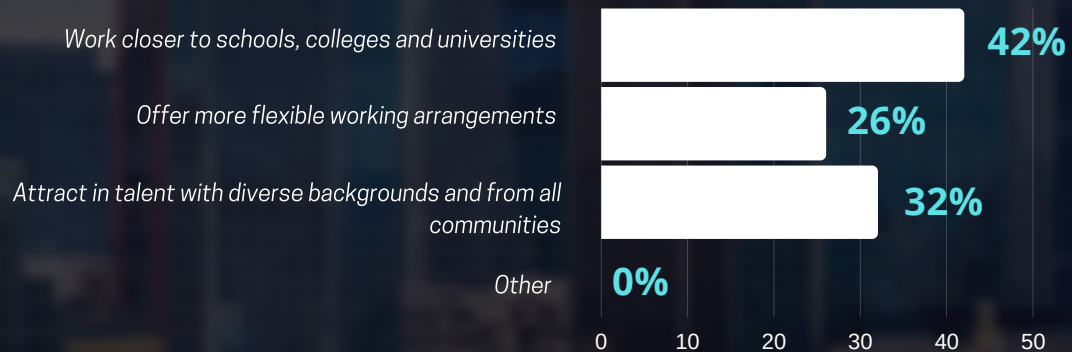
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KEY LEARNING POINTS AND STATEMENTS FROM OUR SPEAKERS AT THE 2020 CONFERENCE

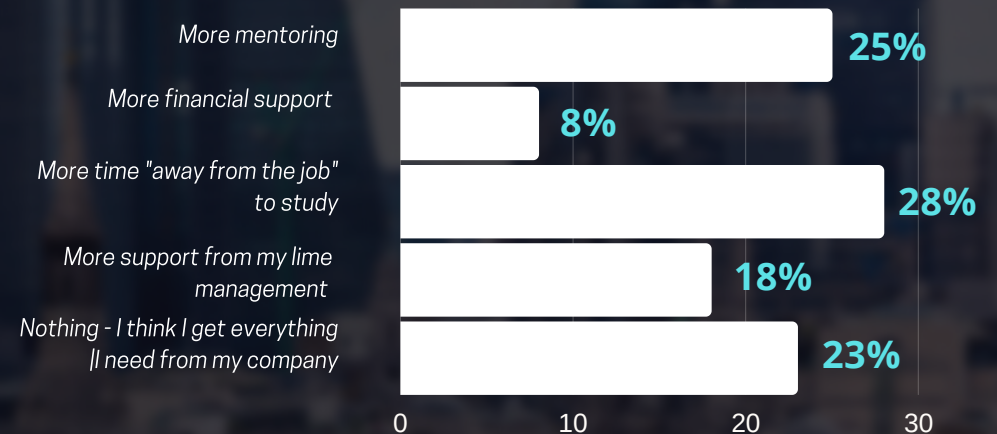
- 7 We need to continue to progress our collective agenda of bringing in talent from a variety of sources, backgrounds and cultures - embrace those with different belief systems and ideologies to our own, if we are to be truly reflective of our customers and society at large*
- 8 We need to make ourselves more visible amongst schools, colleges and universities*
- 9 People enjoy working in the London Market the most for the "community feel" and exceptional interconnectivity between trading firms - the social interaction aspect was quoted as an important factor*
- 10 Tomorrow's Manager will need to have an awareness of the whole digital landscape, including the tools that not only make us efficient, but also those to enhance the way we interact with our employees and customers*
- 11 If you're struggling with the lack of "on the job training" put up your hand and ask your bosses to get involved in other groups/ committees or projects that operate in your business or be part of a "tag team"*
- 12 Our Market has a wealth of opportunities to help our people learn, from free events to online courses - continue to ensure you are part of the EC3 community - continuing to build a network in these challenging times of remote working has never been more important and these types of events play a vital role*

POLLING

HOW CAN THE MARKET MAKE ITSELF MORE ATTRACTIVE TO NEW TALENT?

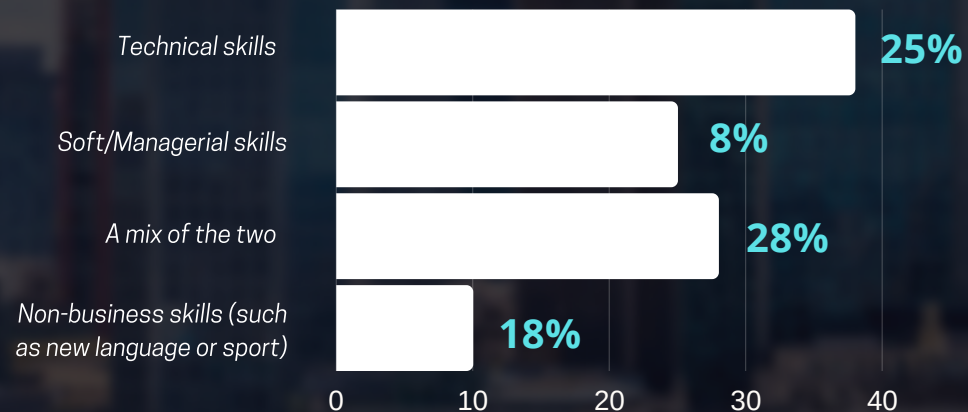


WHAT ADDITIONAL LEARNING & DEVELOPMENT SUPPORT WOULD YOU HOPE FROM YOUR COMPANY?

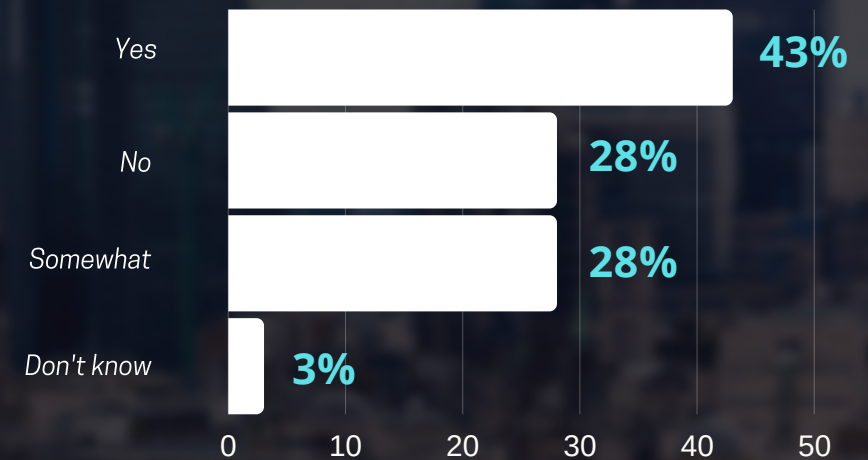


POLLING

WHERE HAVE YOU FOCUSED MOST OF YOUR DEVELOPMENT TO DATE?

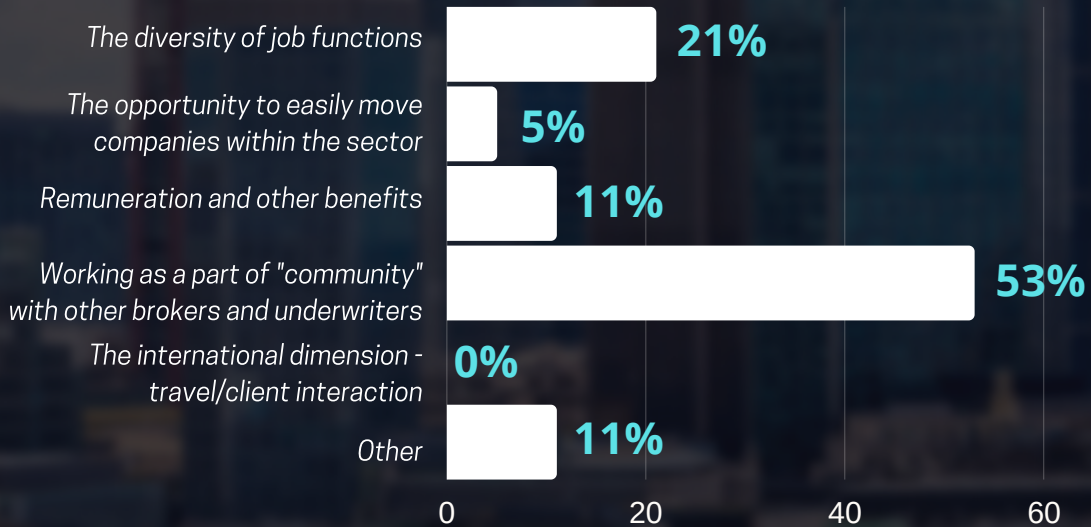


WOULD YOU SAY THAT BEING AWAY FROM YOUR BOSSES AND COLLEAGUES HAVE SLOWED DOWN YOUR "ON THE JOB" LEARNING AND DEVELOPMENT?

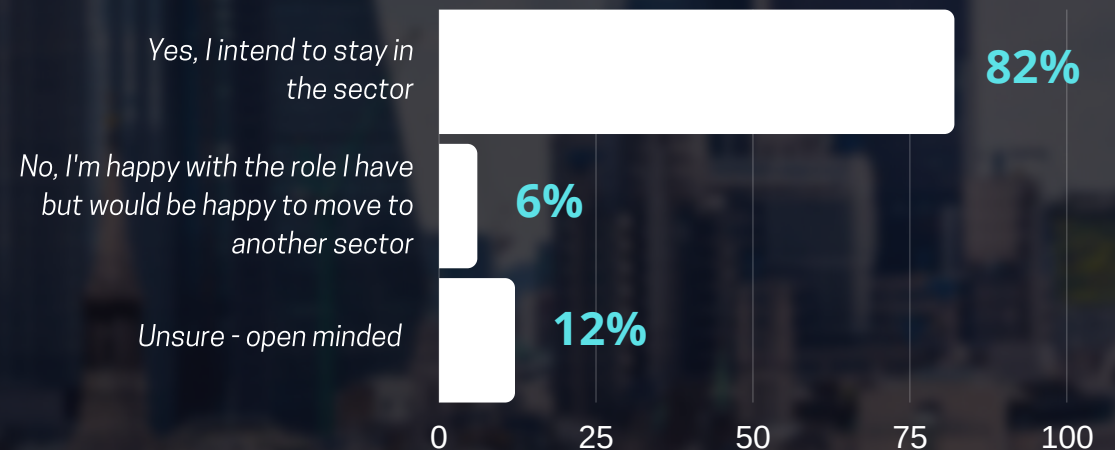


POLLING

WHAT DO YOU FIND MOST ATTRACTIVE ABOUT BEING EMPLOYED IN THE INSURANCE SECTOR?

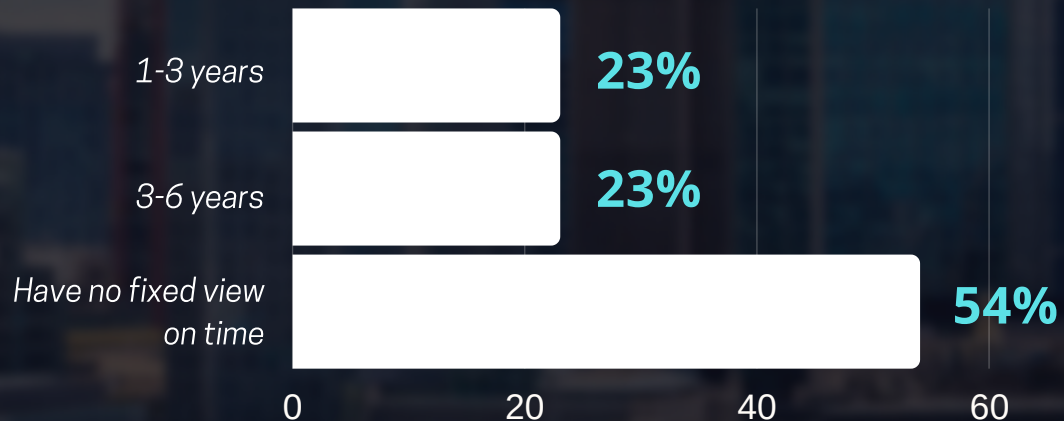


DO YOU SEE THE INSURANCE INDUSTRY AS YOUR LONG TERM CAREER PATH?

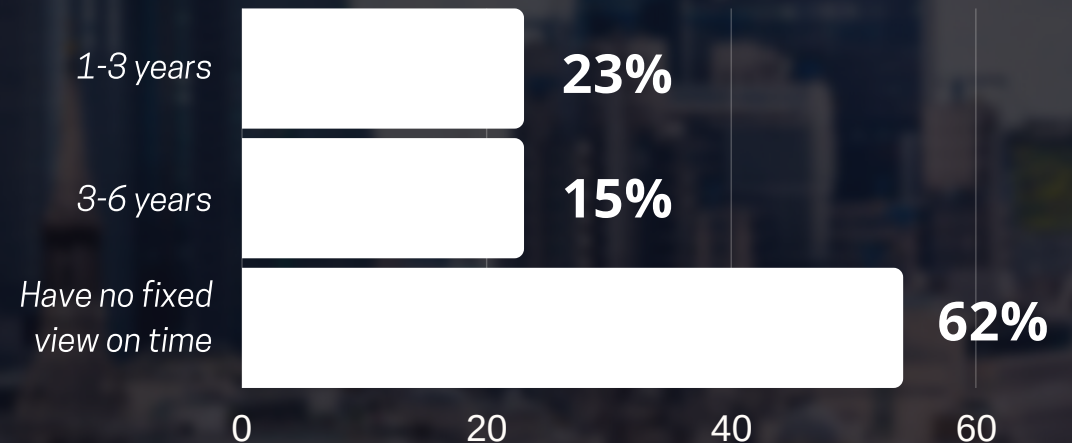


POLLING

IF YOU ARE IN A FRONTLINE ROLE, SUCH AS UNDERWRITING, BROKING OR CLAIMS, HOW LONG ARE YOU LIKELY TO STAY IN YOUR CURRENT BUSINESS BEFORE CONSIDERING A ROLE IN A NEW FIRM?



IF YOU ARE IN A CENTRAL FUNCTION SUCH AS OPERATIONS, TECHNOLOGY, FINANCE, LEGAL & COMPLIANCE, HOW LONG ARE YOU LIKELY TO STAY IN THAT POSITION BEFORE CONSIDERING A MOVE TO ANOTHER FIRM?





Coming this October

**INSURANCE LEADERS
OF TOMORROW**
19-21 OCT 2021

www.lmforums.com

