



THE LONDON MARKET FORUMS  
BRINGING INSURANCE PROFESSIONALS TOGETHER

LONDON INSURANCE MARKET  
**LEADERS OF TOMORROW**  
CONFERENCE  
9TH MAY 2019



1 AMERICA SQUARE, 17 CROSSWALL, LONDON EC3N 2LB

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IN PROUD ASSOCIATION WITH THE LONDON MARKET

The London Insurance market, like most sectors, is evolving constantly; every single day seems to bring something new, but there is one common denominator at the centre of everything we do here in EC3: our PEOPLE. Everybody in our market plays an integral role in the overall success of this unique trading place, from the cleaner to the CEO.

This hugely important industry sector with more than 300 years of tradition, continues to rely on its core values of trust, transparency and loyalty, with people at the very heart of this face to face trading environment, supported by technology.

“Change” is a constant nowadays in all industries, but it happens slowly in the Lloyd's and wider London Market. The digital revolution is finally happening here in Lime Street and attitudes and perspectives are also evolving, as new types of people with different talents and outlooks enter the Market. Recently, Lloyd's relaxed its rule requiring men to wear a tie to enter The Room and last year they went further and took action against the “lunchtime pint” that had been a centuries-spanning staple for many who work in the market. Most firms have now embraced an active Diversity & Inclusion agenda within their operating

models, which is continuing to change the dynamics and skill set in the Market, bringing in new talent, but are we doing enough to ensure we have the best people to take our Market forward.

With PEOPLE still at the heart of everything we do, LMForums is proud to be hosting a very special Open Day where we focus on the importance of our biggest asset, our human capital. Younger members of our community and rising talent will have the opportunity to express their views on what they feel needs to happen within Market firms to ensure we attract the right individuals to satisfy changing customer demands and meet the future market challenges. Equally, we'll be welcoming professionals at the other end of the career spectrum for an open and frank discussion about the future of our Market. Attendees will have the opportunity to listen, contribute and learn from the younger members of the community, plus hear from experts in areas such as talent development and growth sectors such as cyber resilience.

## WHAT WILL THE DAY LOOK LIKE?

The morning session will mostly involve the Under 30's from the Market, with some senior management representation. A networking lunch will follow, where senior and influential leaders from the EC3 community will have the opportunity to meet and network with our younger colleagues. In the afternoon session, we'll gather over 100 senior professionals from the Lloyd's and London Market to engage, listen to expert speakers and debate how best to encourage and develop the next generation of leaders, ensuring the Market continues to flourish.

LMFoums has been working with all contingents of the Market to bring together an amazing group of professionals for a unique debate.



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# AGENDA

- 8.30AM** UNDER 30'S REGISTRATION AND BREAKFAST IN THE NETWORKING/ EXHIBITION HALL
- 9.00AM** SESSION ONE  
*AN INCLUSIVE EC3?*  
THIS SESSION WILL EXAMINE HOW THE MARKET TALENT LANDSCAPE HAS CHANGED AND THE IMPACT OF A WIDESCALE DIVERSITY & INCLUSION AGENDA ACROSS EC3
- 9.45AM** “I ALWAYS WANTED A CAREER IN INSURANCE?”  
WE'LL EXAMINE OUR CURRENT METHODS OF ATTRACTING TALENT INTO THE MARKET AND ASK THE QUESTION WHETHER WE HAVE THE SKILLS WE NEED FOR THE FUTURE.
- 10.30AM** BREAK
- 10.50AM** ROUNDTABLE SESSION  
*EMERGING CAREER OPPORTUNITIES IN EC3* IN TEAMS, WE'LL DISCUSS WHERE THE CAREER OPPORTUNITIES EXIST AND WHERE WE HAVE A SHORTAGE IN PERSONNEL. WHAT SHOULD OUR LEADERS BE DOING TO RESOLVE THIS?
- 11.20AM** FACILITATED FEEDBACK
- 12.00PM** WORKSHOP 1 – (CYBER OR TECHNOLOGY SKILLS FOCUS)  
WORKSHOP 2 – (TOP 5 WAYS TO DEVELOP YOUR OWN SKILLS)
- 12.30PM** MORNING ROUNDUP
- 12.45PM** SPONSORED NETWORKING LUNCH
- 1.45PM** UNDER 30'S DEPART
- 2.00PM** MARKET LEADERS' SESSION  
LESSONS LEARNED FROM UNDER 30'S INCLUDING DIRECT FEEDBACK FROM A PANEL OF 5 UNDER 30'S
- 3.00PM** HUMAN CAPITAL FOCUS  
*ATTRACTING AND RETAINING THE BEST/RIGHT TALENT IN THE DIGITAL ERA – WHAT DOES THAT LOOK LIKE?*
- 3.30PM** NETWORKING BREAK
- 3.50PM** WORKSHOP 1 (CREATING A SUSTAINABLE PLAN FOR BUSINESS STABILITY)  
WORKSHOP 2 (DIVERSITY & INCLUSION – WHAT DOES THIS REALLY MEAN IN 2019?)
- 4.30PM** PANEL DISCUSSION – 5 MARKET LEADERS DISCUSS TALENT AND HOW WE CAN ENSURE WE DEVELOP THE LEADERS OF TOMORROW
- 5.00PM** SPONSORED NETWORKING DRINKS – UNDER 30'S RETURN TO JOIN THE SENIOR PROFESSIONALS FOR NETWORKING DRINKS
- 6.30PM** CONFERENCE CLOSE