



Innovation & Technology Summit Followed by the LMForums Summer Party



3rd July 2018 at 3.15pm followed by our Summer Party at 6.00pm
The City of London Club, 19 Old Broad St, London EC2N 1DS

Why should you attend?

- Join us for another interactive roundtable event with your industry peers - learn, network, collaborate
- Hear from specialist London Market speakers about the sector's approach to technology adoption and speed of innovation
- Participate in our fact filled workshops, facilitated by experts, focusing on process automation/RPA, cyber resilience and innovation
- Hear from a panel of esteemed technology professionals and challenge their thinking - have your say

Programme:

- 3.15pm-3.45pm - Registration, networking drinks and exhibition
- 3.45pm-3.50pm - Welcome & opening remarks
- 3.50pm-4.10pm - Technology leadership in the London Market - how to make a difference
- 4.10pm-4.30pm - Innovation - Where to start and setting the pace
- 4.30pm-4.50pm - Workshop 1
- 4.50pm-5.10pm - Workshop 2
- 5.10pm-5.30pm - Workshop 3
- 5.30pm-6.00pm - Panel discussion and open debate
- 6.00pm-8.00pm - Summer Party on Club Roof Terrace

www.lmforums.com

Join us on 3rd July 2018 for our annual Technology & Innovation Summit - gain a better understanding of what's happening in the world of technology and innovation.

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LMFORUMS IS PLEASED TO INVITE YOU TO OUR ANNUAL TECHNOLOGY & INNOVATION SUMMIT & SUMMER PARTY

The London Market is going through unprecedented change, with industry wide projects underway, such as the Target Operating Model and Placing Platform Limited. Coupled with that, businesses throughout this historic marketplace are facing increasing pressure to modernise, in order to meet client expectations and reduce operating costs.

other trading partners, so does our need for a sound cyber resilience strategy. Looking to the near future, the insurance market is witnessing an explosion in insurtech solutions, which although predominately impacted the domestic lines market, we are now seeing more progress in the commercial and reinsurance markets.

Join us for our Technology & Innovation Summit where you'll hear from expert speakers and thought leaders, as well as get the chance to participate in our smaller interactive workshops. Afterwards, enjoy a Pimm's on the rooftop, talking to our Market colleagues

We have seen a big increase in the desire to implement process automation, with varying degrees of artificial intelligence employed. As our businesses become almost totally reliant on data and interconnectivity with clients and

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Lawrence HARVEY Lawrence Harvey specialises in niche technology and business change recruitment within the London insurance market. Successfully delivering to syndicates, brokers and other London market entities, they have built a lasting reputation as the recruitment partner of choice. With dedicated City-based teams focused on contract, permanent and retained search recruitment solutions, they are perfectly positioned to support their client's growth and goals.

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OUR KEYNOTE SPEAKERS



David Clamp
Leading technologist and former CIO of Hiscox

David is a senior IT professional with over 25 years' experience delivering programmes in the Banking, Investment and Insurance industries. He spent the last 6 years as the CIO for the Hiscox Insurance Company where he led the digital transformation of the UK retail business from strategy through to delivery. David established Merlin Digital Consulting Ltd in January 2017 to provide expert digital consulting for the financial services industry.



PAUL WILLOUGHBY
Head of IT Strategy Innovation & Architecture

Paul is a well known Market figure having held a number of positions, including Operations Lead at Lloyd's. He is an influential technology expert with over 20+ years global Insurance experience across claims, underwriting, digital distribution, data & analytics and operations. Now in his role at Beazley, he is at the forefront of driving innovation and the adoption of new technologies.

WORKSHOPS

1 BUILD-A-BOT: BRINGING SOFTWARE BOTS TO LIFE

Learn how to actually build a bot in this personalized session designed for just about everyone. You'll see just how easy it is to build and scale bots. Enjoyable. Enlightening. Time well spent.

Find out how automation is transforming the way entire organizations work

Learn which of your business needs could be addressed by advanced RPA, cognitive and analytics tools

Explore how to master automation on an enterprise scale

Interact with the leading Digital Workforce Platform and build your very first bot in less than 20 minutes.

SPEAKER



Paul Donaldson is the European Client Services lead for Automation Anywhere. He leads the technical delivery functions to help clients and partners utilise

and scale Automation Anywhere RPA and Cognitive software. This involves Customer Success, Partner Enablement, Velocity planning, training and support.

Prior to that role Paul built and create the EMEA automation service line at Information Services Group. This role consists of advising clients on automation strategy as well as ensuring world class delivery through hands on implementation.

Paul was one of the early adopters of RPA whilst at the Xchanging group and masterminded their successful accredited RPA deployment, which was documented as best in class by numerous analysts and showcased in "Service Automation, Robots and the Future of Work".

Paul holds a B.A. Honours degree in Marketing, Lean Six Sigma Black Belt and is one the few RPA practitioners to have successfully deployed RPA as a vendor, end user and consultant.

2 COLLABORATING TO DELIVER DIGITAL RESILIENCE

Creating digital resilience is also about managing risk. It is about developing enduring power in an organisation to protect, transform, renew and recover its digital operations and information through the application of knowledge, policies, processes, systems and technologies. It can prevent or limit damage, enable rapid recovery and help to identify and quantify residual risks.

There is a potential for considerable synergy between these approaches. This workshop will look at how best to coordinate digital resilience services both within your organisation and within your client's businesses too, to deliver an affordable, attractive and effective balance of protection, indemnity and recovery.

SPEAKER



Philip Spencer is a management consultant acting for Xcina Ltd, providing support to the development of their strategic campaigns and business innovation.

He has a background of more than 20 years in senior level operational and contract management, and the provision of effective strategic direction and business planning for several global blue-chip companies at board-level. This is supported by extensive success in sales of services, hardware, systems and capability improvement programmes, and in the development and delivery of service solutions of all sizes both in the UK and international markets.

Prior to that he spent 25 years in the armed services as a fighter pilot, and as a staff officer specialising in operational and strategic planning. He served tours of duty in the Royal Air Force, Royal Navy, German Luftwaffe

3 PROCESS AUTOMATION - THE POWER OF TRANSFORMATION

Process automation is happening all across the insurance market, removing the mundane repetitive human tasks, improving the speed of operations, as well as the client experience.

This creates enormous opportunities to revisit business processes and re-engineer or adapt working practices to optimise the output.

In this interactive session, delegates will hear from experienced professionals working across many verticals. There'll be the opportunity to talk with the presenters and debate with your Market colleagues.

The insurance market has an incredible opportunity to make some serious leaps forward - but a structured approach to change is essential.

SPEAKER



Andrew Murphy is the VP for technical services globally for K2 responsible for technical teams working with organisations across the world who

are investing in BPM/Low code technology's.

Andrew brings 10 years of developer experience and 10 years technical and delivery experience in this space to help advise and guide on how to apply and get real value from a platform integration.

REGISTER



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PLATINUM SPONSOR

LMForums Summer Party

We hope you can join us for the afternoon event, but even if you can't, you are most welcome to come to our popular Summer Party on the Roof Terrace at the amazing City of London Club in Old Broad Street. Come and meet your peers and talk about the issues on your mind, whilst enjoying a glass of Pimm's or other beverage. You'll be sure to make a few new connections.

If you haven't been to one of our events before then do make this your first – you'll be made most welcome.

3rd July 2018 Summer Party at 6.00pm
City of London Club, 19 Old Broad St, London EC2N 1DS
"THE PLACE WHERE PROFESSIONALS MEET"

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