

# Driving Operational Efficiencies in Underwriting & Broking

**Polling Results** 

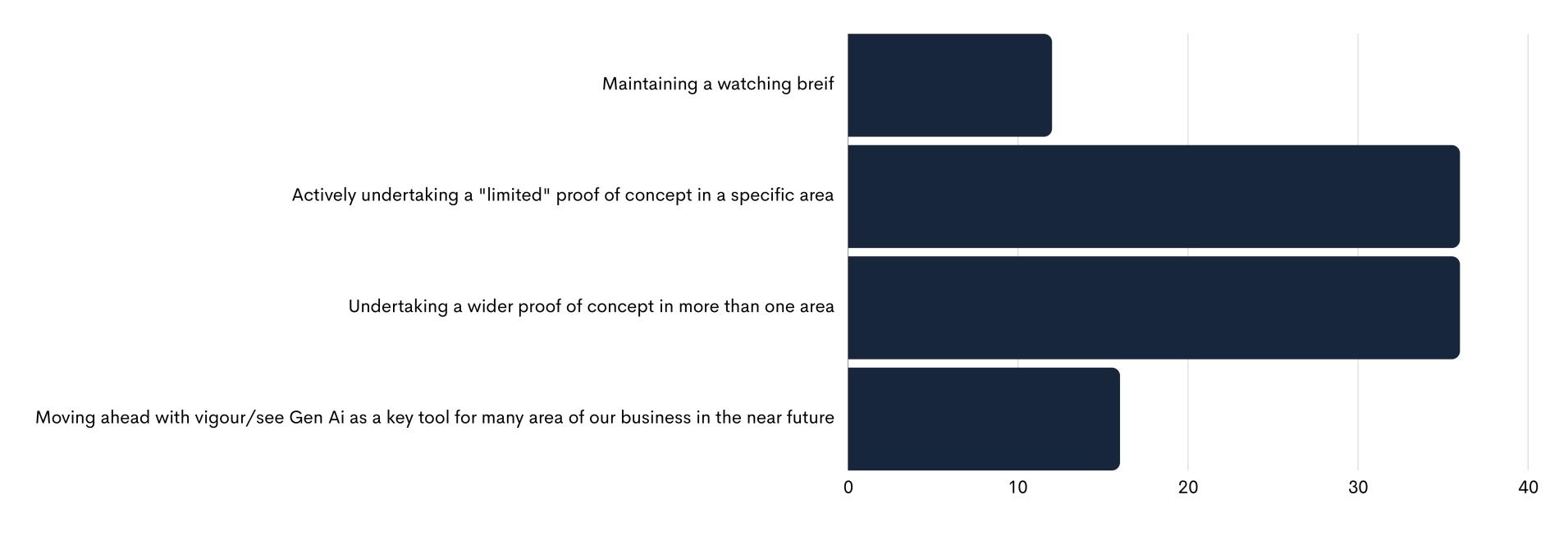
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#### What is your current approach/strategy, when to comes to the use of Gen Ai?

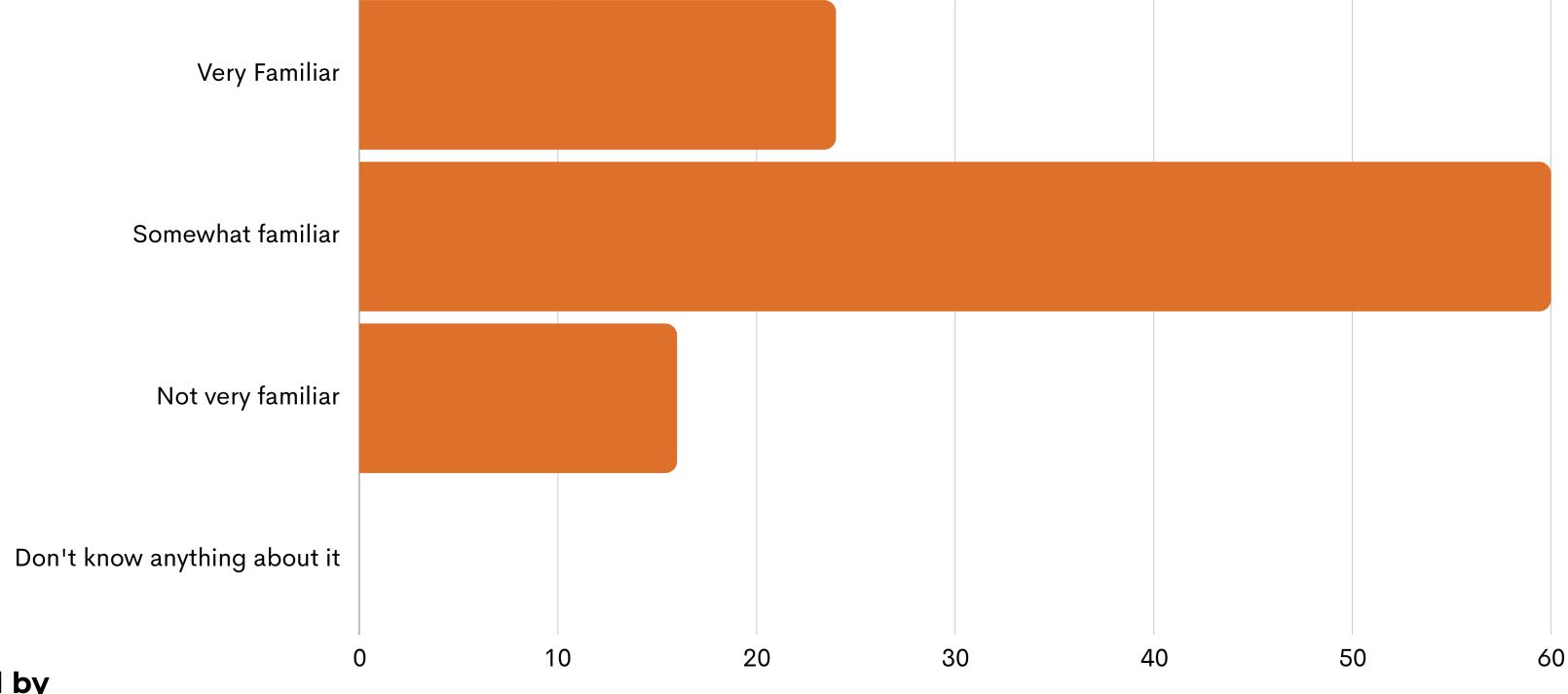


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## How familiar are you with Generative AI and its applications in Specialty/complex commercial insurance?



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## Where in your business (functional area / business activity) do you see Gen AI having the greatest application/benefit, initially?

Providing additional knowledge to employees Business operations

Policy Checking

Data Governance

data

broking

interfaces

Ops

Claims (fnol)

Portfolio Analysis

Data ingestion

RFP

Claims

Exposure management

Sanctions

Companywide remov

remove

duplicated capture

**Brokers** 

Contracts

Operations

ccrooning

Insights Underwriting

Underwriting ops Underwriting operations

Reporting Supporting our clients

Fraud detection

MGA

Data Submission

Enriching our data to develop better insights

Data entry

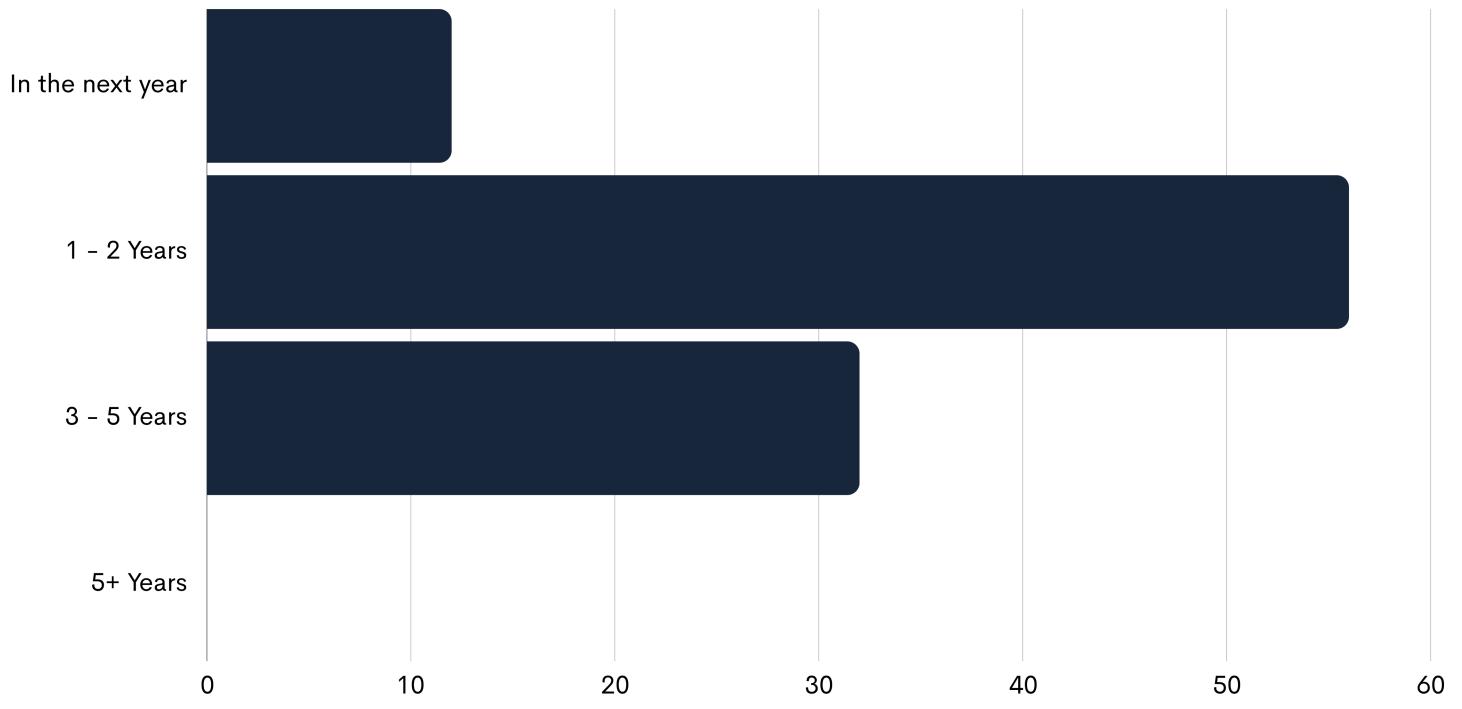
Don't know yet, reviewing documents across many business areas.

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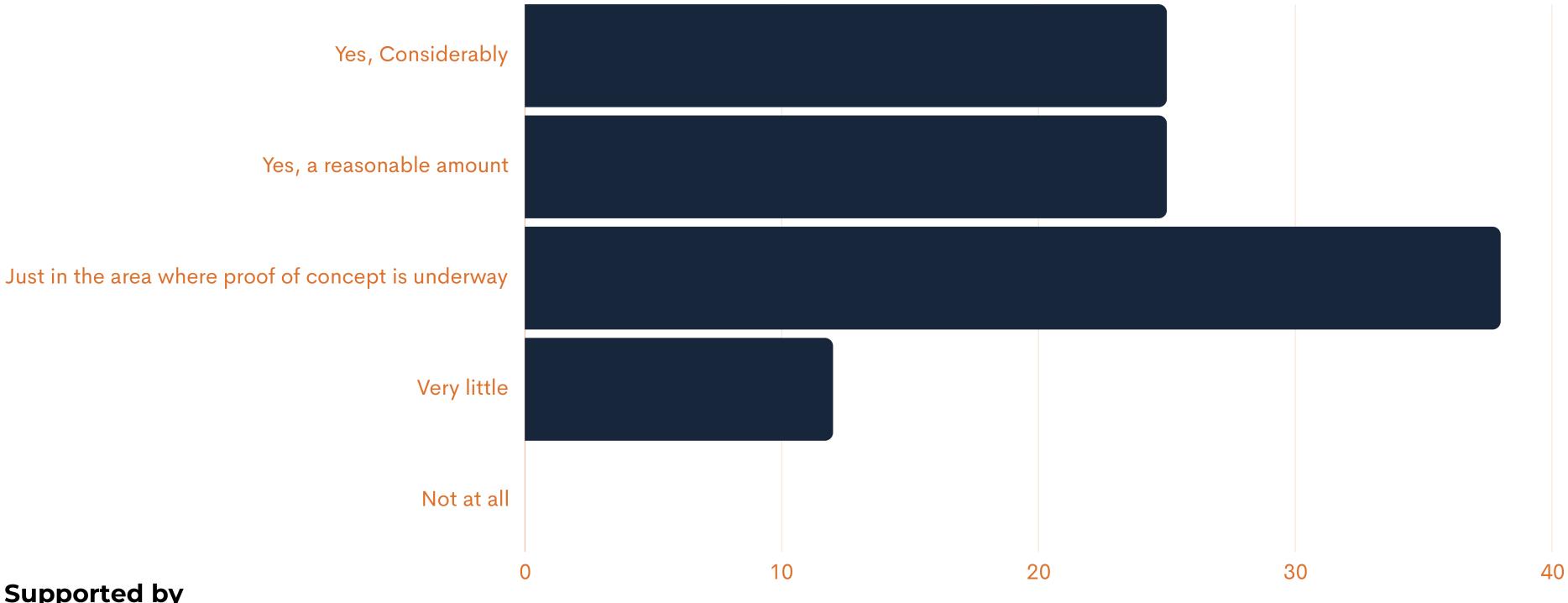
## Based on your current activities, when do you perceive Gen Al will become a widespread tool in your business?







## Is your organisation investing in training and skill development for using Ai/ Ai tools, within the business?



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